



# Terms and Conditions

We offer practical, well maintained and comfortably equipped four-sleeper motorhomes based on Iveco Daily Chassis. Refer to our ***Specification Sheet*** in order to familiarize yourself with the contents that will make your rental with us a pleasurable experience.

The following services/equipment can be ordered additionally and is subject to availability.

Please take note of additional fees as stipulated below:

MANDATORY ITEMS	CHARGE
Contract Fee	R150
Cleaning of vehicle	R450
Extra Kilometers after 200km/pd (applicable on less than 7day rentals)	R4.00
After hours surcharge (for all departures/returns after hours)	R300
All claims admin fee	R500
Towing Costs	
Breakages	
Traffic fine or any other breakages admin fee	R150
OPTIONAL ITEMS	CHARGE
GPS	R50 pd
Grocery shopping	
Grocery surcharge	R300
Maps (downloadable on your mobile)	R100
Refueling Charge	
Refueling Service Fee	R200
Additional Drivers	R100 ea pd
Route Planning Assistance	R400 (depending on the itinerary)
Accommodation @ K2P	R600 pp (kids under 12yrs free)
Baby/Child seat	R150 ea per rental
Transfers between 25km and 70km of our depot	R550

Standard Rates include:

- Shuttle to and from Hoedspruit airport.
- Should you drive to Hoedspruit we have a facility to safely store your vehicle.
- Unlimited kilometers for rentals 7days and more
- 1 Drivers per contract
- Living, kitchen and sleeping equipment
- Full water tank and gas bottles
- Standard Excess Insurance cover
- Credit card fees
- Emergency assistance
- Fold out maps

**K2P rents our vehicles to the renter in terms of the following conditions.**

### OUR VEHICLES

- a) Discoverer 4: Sleeps 4 adults

### MINIMUM RENTAL DURATION AND COSTING

- a) The initial rental period (which will be a minimum of 3days) for which the motorhome is hired shall be stated in the contract.
- b) The hire period shall commence when the renter takes delivery of the motorhome and shall end when the owner accepts the return of the camper.
- c) Unlimited kilometers for rentals 7 days and longer. Rentals less than 7 days has a limited of 200km/day. Extra kilometers will be charged at R4.00/km.
- d) The rental is calculated per day. The vehicle may be collected from our depot during office hours. Any other time must be arranged in advance.

### DRIVERS LICENSE

- a) A valid non-endorsed national driver license together with a valid international driver's license is required. Drivers must be a minimum of 25 years of age.

### COLLECTION AND DROP OFF

- a) **K2P** vehicles to be collected and dropped off at our Hoedspruit depot.
- b) The vehicle handover can take approx. 1-2hours which will include a briefing on the vehicle and accessories. Time can vary due to questions asked.
- c) **K2P** must be notified within the first 24hrs of collection should the renter experience any glitches, problems, malfunctions or discomfort. No consideration will be given to claims against such experiences, and no compensation or liability for lost time will be given, if issues are only reported on return of the vehicle.
- d) Rental days lost due to a vehicle that has been collected after the agreed date will not be credited.
- e) Should you experience problems with time schedules with arrivals or departures, we can offer accommodation on a game farm for a family of max. 4 on a B&B basis.
- f) When returning the vehicle, please set aside an hour for the vehicle and equipment to be checked.
- g) We request that the vehicle be returned with a full tank of fuel; Should fuel top ups be required, the fuel amount plus a surcharge of R200.00 will be deducted from the renters nominated credit card.
- h) The renter shall return the motorhome in a clean state and in good order.
- i) We request that the chemical toilet be cleaned before returning.
- j) The renter, will at all times, be fully responsible for the camper prior to the return thereof and will return it to **K2P** at the expiry of the hire period or on cancellation of the agreement.

### DEPOSIT AND RENTAL CHARGES

#### Standard Cover

- (a) The renter shall pay a holding deposit of **R12 000** for excess and breakages to **K2P**. This amount is payable one week before collection and will be refundable after delivery of the vehicle. 60% of the deposit will be released within 72hrs of return of vehicle. The remaining 40% will be refunded 21-30days after return of vehicle. This will make provision for any traffic fines, breakages and unreported accidents.

### **Maxi Cover**

- (b) A holding deposit of **R25 000** will be payable. This amount is payable one week before collection. 60% of the deposit will be released within 72hrs of return of vehicle. The remaining 20% will be refunded 21-30days after return of vehicle. This will make provision for any traffic fines, breakages and unreported accidents.
- (c) The rental charges, at agreed rates signed for, are payable in advance.
- (d) The renter shall pay for any damaged or lost items that is the property of **K2P**  
These costs will be deducted from the holding deposit.

### **PAYMENTS**

- a) Electronic payments directly into our bank account or authorized debit/credit card payments must reflect 7 days before collection of the vehicle.
- b) A 50% deposit is required as confirmation of the reservation, the balance payable one week before collection.
- c) All financial transactions are calculated and conducted in (ZAR) and fluctuations in exchange rate can cause variations before or during the rental period. K2P do not take responsibility for these variations.
- d) No refund for the rental fee will be made if the vehicle is returned for any reason prior to the end of the rental period.
- e) If for any reason beyond our control, the reserved vehicle is not available or should **K2P** in its sole discretion decide that the motorhome is defective or unfit for the purpose for which it is intended, we reserve the right to substitute a comparable vehicle at no extra cost to the renter. This shall not constitute a breach of contract and does not entitle the renter to any form of refund unless no substitute vehicle is available.

### **BREAKDOWN AND REPAIRS**

- a) In the unlikely event that a breakdown occurs, please contact **K2P** on the number on your contract. Before phoning, please consult your Info Book. It might not be necessary to make contact. Please state your breakdown and listen to the mechanic. He has proper knowledge on mechanical issues. Please follow advice carefully. This is very important to avoid further damages.
- b) The renter shall maintain the motorhome and its belongings in good working order and repair to the standards required by the owner until the motorhome is returned to the owner.
- c) Our motorhomes are pre-owned that usually have a host of extras that normal rentals would not have but minor problems can always arise. Minor repairs done whilst travelling by the renter, prior authorization, will be reimbursed on presentation of a receipt on return.
- d) **K2P** is entitled to repair or replace the motorhome at their cost unless **K2P** in its sole discretion determines that the breakdown is due to improper use or involved in an accident caused by the renter or third party, in which event the renter shall on demand, reimburse the owner with all costs incurred as a result of the breakdown/accident.
- e) **K2P** must be allowed at least 24 hours to attend to any breakdown or problem before any lost time claim can be successful. Air conditioners and fridge failure can take longer depending on the area in which the renter drives. We also do not take responsibility for ANY damages or claims arising out of fast speeds and/or long-distance driving on the washboard/gravel roads. These include all air-conditioners, radiators, tyres and suspension.

- f) Non-essential items like air-conditioners can take longer (up to 2 days) to be repaired depending on the area the renter is travelling in.
- g) **K2P**, will be responsible for accommodation due to breakdown of the vehicle for reasons beyond the fault of the driver and will refund for time lost while the vehicle is being repaired, at our sole discretion.

### AIR-CONDITIONING

- a) The air-conditioning supplied in the cabin of the vehicle, is designed to be used in South African weather conditions. In regions where the temperatures reach in excess of 30 degrees Celsius, or the humidity is higher than 60%, the unit may not work as effectively. This is normal and does not constitute grounds to request a replacement vehicle. Whenever the vehicle is stationary, or idling for prolonged periods, the cabin air-conditioning must be switched off to prevent damage.

### USE OF MOTORHOME

- a) The renter acknowledges that he is aware of the purpose for which the vehicle was designed as well as all safety and maintenance procedures which are required of the vehicle by lawful authority. The renter shall only use the vehicle for such purpose and shall comply with all such safety and maintenance procedures. The renter shall be liable and hereby indemnifies **K2P** for all damage or loss suffered by the renter should the vehicle be used for any other purpose, or should the renter fail to comply with any required safety and maintenance procedures.
- b) The renter shall use the motorhome at own risk. **K2P** do not take responsibility for damages arising out of fast speed and long distances driven on washboard/gravel roads.
- c) All motorhomes are allowed to travel on any properly tarred surface. The speed limit for our vehicles is 100km/h on open tar roads and 30km/h on good smooth gravel roads (not-corrugated) are also permitted. Areas for which this rental is intended is **Kruger National Park** and **Panorama route of the Lowveld**. Any other routes are to be discussed and approved by **K2P**.
- d) Please note that the vehicle is monitored by Tracker for your safety. Exceeding the speed limit may result in a delay in the release of your holding deposit.

### VEHICLE REPLACEMENT

- a) **K2P** reserves the right to replace, under special circumstances, the desired vehicle with an equal or better vehicle without prior notice before the start of any rental period. If a vehicle needs to be replaced because of an accident or mechanical problems and the renter refuses to accept this replacement vehicle as stipulated, the renter is seen to terminate the contract and no reimbursement will apply.
- b) Vehicle replacement charges due to an accident or mechanical failure, making the vehicle unable to drive, caused by the renter or his negligence, illegal driving (driving on the wrong side or under the influence of alcohol/drugs or parking and/or water damages) will be for the renter's account. This includes towing the damaged vehicle to the nearest repair center.
- c) Driving distances can be far and **K2P** must be given a realistic time to cover a distance before a time claim submission.

### DUST INGRESS

- a) The majority of secondary routes travelled in South Africa are on unsealed dust or gravel roads. It is not possible to make vehicles dust proof and therefore refunds or claims for any dust ingress of any nature, will not be considered.

### INSURANCE EXCESS

- a) Minimum age of drivers is 25 years with valid international and national driver's license.
- b) Basic excess is applicable on all vehicles involved in a collision or accident. A holding deposit for this amount will be made on the renter's credit card or paid by EFT in advance.
- c) The renter is responsible for the following damages under any circumstances:
- Engine damages due to negligence or abuse (e.g. failed to respond to dashboard warning lights);
  - Clutch failure due to driver abuse (e.g. burnt pressure plate due to excessive slipping, shredded clutch plate);
  - Any water damages due to water entering the engine or drive shafts;
  - Roll-over damages of any kind without exception - incl speed, loss of control etc.;
  - Illegal behavior, negligence, or a breach of law (e.g. speeding, illegal parking, driving on the wrong side);
  - Driving under the influence of drugs or alcohol;
  - Driving on restricted roads / areas;
  - Vehicle was driven by person other than permitted driver as stipulated in the contract;
  - Towing costs, if required, for all above damages.

**Please note: This cover is not a personal liability cover but covers damage to our vehicles and/or 3rd party property.**

### ACCIDENTS

- a) By law, all accidents must be reported to **K2P** and the local police within 24 hours. Failing to report accidents voids all insurance cover and the renter becomes fully liable for all costs.
- b) If the rental vehicle is involved in an accident and it is not drivable, a replacement vehicle, if available, may be collected from **K2P** at the costs of the renter. If the renter requires a replacement vehicle to be delivered, these charges will also be for the renters account.
- c) Should there be no replacement vehicle available, no refund for lost rental days will be considered. If the renter is unable or unwilling to accept a replacement vehicle, no refunds for early termination of the contract will apply. No refund or rental days lost will be considered during the period in which a replacement vehicle is being arranged. Should the renter continue with a replacement vehicle then a new rental contract and insurance conditions will apply.
- d) The renter is required to take as many photographs of all vehicles involved as well as persons involved, their driver's and vehicle licenses.
- e) Obtain an AR (accident report) number from the police on the scene. This proves the accident has been registered by the police.
- f) Fill in the accident form in the back of your Info Book.
- g) The renter is responsible for the full recovery (e.g. towing) of the damaged vehicle to **K2P**.

### **CURRENT FLUCTUATIONS**

- a) All credit card transactions are conducted in South African Rand (ZAR). Due to exchange rate fluctuations there could be some variance in the amount refunded compared to the amount initially charged. If a credit card is presented as payment, the credit card holders will be jointly and severally liable as a renter.

### **PERSONAL INJURY AND BELONGINGS**

- a) Personal injury and belongings are not covered by our insurance. **The renter is therefore responsible to obtain his or her own travel insurance in advance.**

### **TRAFFIC FINES / PENALTIES**

- a) Should the renter receive a traffic fine(s), **K2P** will notify the renter via email. The amount of the fine plus an additional admin fee of R150 will be charged to the renters' credit card. On request, **K2P** will email a scanned copy of these fines. It can take up to three months for traffic fines to reach our office. The renter is liable for all traffic offences incurred whilst the vehicle is on hire.

### **ROLL-OVER EXPLANATION**

- a) A roll-over is defined as a vehicle sustaining all types of damage due to not being in its normal position - on all 4 wheels. Just by lying on its side, a vehicle is seen as having rolled-over. Final resting position of a rolled vehicle is not relevant. These accidents occur very rarely and should not happen if the driver sticks to the speed limit, scans the road and is aware of the road conditions.

### **TOWING COST**

- a) In case of damage to any part of a motorhome, it must be assessed if the unit is drivable. If not, the vehicle must be towed to the nearest repair center by a reputable towing company authorized by **K2P**. Towing and recovery costs arising due to any type of accident is to be paid by the renter or at the discretion of our insurers.

### **TOLL FEES**

- a) All manned toll-booths throughout South Africa need to be paid on the spot by the renter.

### **TYRE REPLACEMENT**

- a) If a tyre needs to be replaced it is important to ensure that both the ply rating (8 ply Commercial) and size are corresponding to the tyre it replaced on the vehicle. This is to ensure maximum safety and function. Replacement tyres of the wrong size or ply rating will not be refunded.

### **GENERAL**

- a) Refrigerators, stoves, air conditioners and microwaves are checked by **K2P** and the renter before every rental, consequently we do not accept liability for any possible malfunction of these units during the rental period.
- b) **K2P** shall at all reasonable times be entitled to have access to the camper for the purpose of inspecting or repairing the vehicle.

## CONTACT DETAILS

Mobile: 082 440 5850

082 851 6743

E-mail: [enquiries@k2pmotorhomes.com](mailto:enquiries@k2pmotorhomes.com)

Physical address: H43 Moditlo Wildlife Estate  
Blue Canyon Game Conservancy  
Hoedpsruit  
Limpopo  
South Africa

Signed at \_\_\_\_\_ on \_\_\_\_\_ this day of \_\_\_\_\_ 20\_\_\_\_

\_\_\_\_\_  
On behalf of Renter

\_\_\_\_\_  
On behalf of K2P

Holding Deposit received Yes/No

Date: \_\_\_\_\_